



**Covenant
House**
New York



Workforce Development

WHY COVENANT HOUSE NEW YORK

At Covenant House New York, our commitment to youth facing homelessness goes way beyond their first moment of crisis. In order to truly help a young person change their life, we know that opening a door is just the initial step in a long journey. We must provide transformational programs that give our youth the tools and support they need to build a future of their own.

PROGRAM DETAILS

We recently launched a multi-year education and workforce development plan, designed to help young people overcoming homelessness break into the workforce and into long-term self-sufficiency and sustainability. Through our collaboration with thought leaders and partners, including youth participating in our programs, we are jointly creating a strategic program model that will lead to improved employment opportunities and outcomes for our young people.

This new career pathways program includes career training and employment placement, both identifying opportunities and preparing young people overcoming homelessness for jobs that pay a living wage, do not require a college degree, have lower potential for automation, are projected to grow post-pandemic, and that leverage our organization's global corporate partnerships.

IMPACT

We are currently operating the IT career pathway and in the year ahead, we will launch our new career pathways in Office Administration, Customer Service, and Maintenance. The outcomes we anticipate are financial independence and long-term housing stability, reducing the risk of future homelessness for our young people.

SERVICES



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MEET SARAH

Sarah is 20 years old and has lived at Covenant House New York for 18 months. She is as active in our workforce development program as she is in our MINDS mental health program.

“Coming to Covenant House has helped me immensely. Doing what I want for myself, helping me build my future up. There's many, many, many opportunities that I didn't even know about. I take Information Technology (IT) classes and I've learned so much being here. And also, especially, the mental health part, I didn't really grow up in an environment where mental health was talked about. So when I came here, they assigned me a therapist and it is somebody to talk to,” shared Sarah.

One day, Sarah noticed an ad about the IT career pathway in our workforce development program on one of the digital screens in Covenant House. She made her way to the third floor and met with a staff member in CovWorks who not only answered all of her questions, but made her feel excited and motivated about the certificates she could earn and careers she could enter upon completion of the program. Sarah signed up on the spot, and now she spends a few days a week in the tech lab working on her IT modules. Right now she is learning data analytics.

“Here at Covenant House, they really think about our future and obviously our mental health first, which impacts the way we do things. So yeah, they really help us go forward for a better future.”

THOUGHT LEADERSHIP

Youth at Covenant House set goals, find their strength, their passion, and do something they love. They do not settle. They survive and move beyond.

Research published jointly by MDRC and Covenant House includes direct input from over 400 young people experiencing homelessness and highlights the obstacles young people face while they aspire to not just survive but thrive in the workplace.

ABOUT COVENANT HOUSE NEW YORK

Covenant House New York is proud to be New York City's largest provider serving youth experiencing homelessness. So much more than a shelter, we provide affirming and transformative services so each young person can create their own path to independence. Our doors are open 24 hours a day, 7 days a week, 365 days a year.

